



AUBERGE
DU JEU DE PAUME

Chantilly

Dear guests,

We are very delighted to welcome to the Auberge du Jeu de Paume Chantilly, Relais & Châteaux.

Our foremost priority is the health and the comfort of our guests and team members.

In order to ensure a most comfortable stay, your journey will be further tailored with precautionary hygiene protocols. We have developed specific protocols and reorganized our operations to welcome you in the best conditions.

In accordance with French government regulations for the fight against Covid-19, a valid "Health Pass" will be requested upon arrival to access our restaurant, bar and Valmont Spa facilities, starting August 9th, 2021 for all adults above 18.

The "Health-Pass" consists of the presentation, digitally (via the "TousAntiCovid" - French application with QR code) or on paper, of one of the following 3 sanitary proofs:

- Complete and valid vaccination (second jab must be more 7 days old)
- Negative PCR/Antigen test less than 48 hours
- Positive RT-PCR test showing recovery of Covid-19, at least 11 days old and less than 6 months old.

We recommend to self-park your car and carry your luggage to the room. Valet parking and luggage service is available upon request before arrival.

Temporarily we have suspended the turn down service.

Our Spa facilities are accessible from 7am to 11pm. We recommend to book in advance.

We ask that you keep your mask or face covering on at all times in public areas of the hotel.

Service, smile and respect remain our priority during your stay with us.

We thank you so much for your understanding and cooperation.

Looking forward to welcoming you.